



GETTING STARTED

With Service Provider Connect

Get more information on how to use your services on the [Transatel Knowledge Center](#)

Thinking of integrating our APIs? [Check our Developer Portal](#)

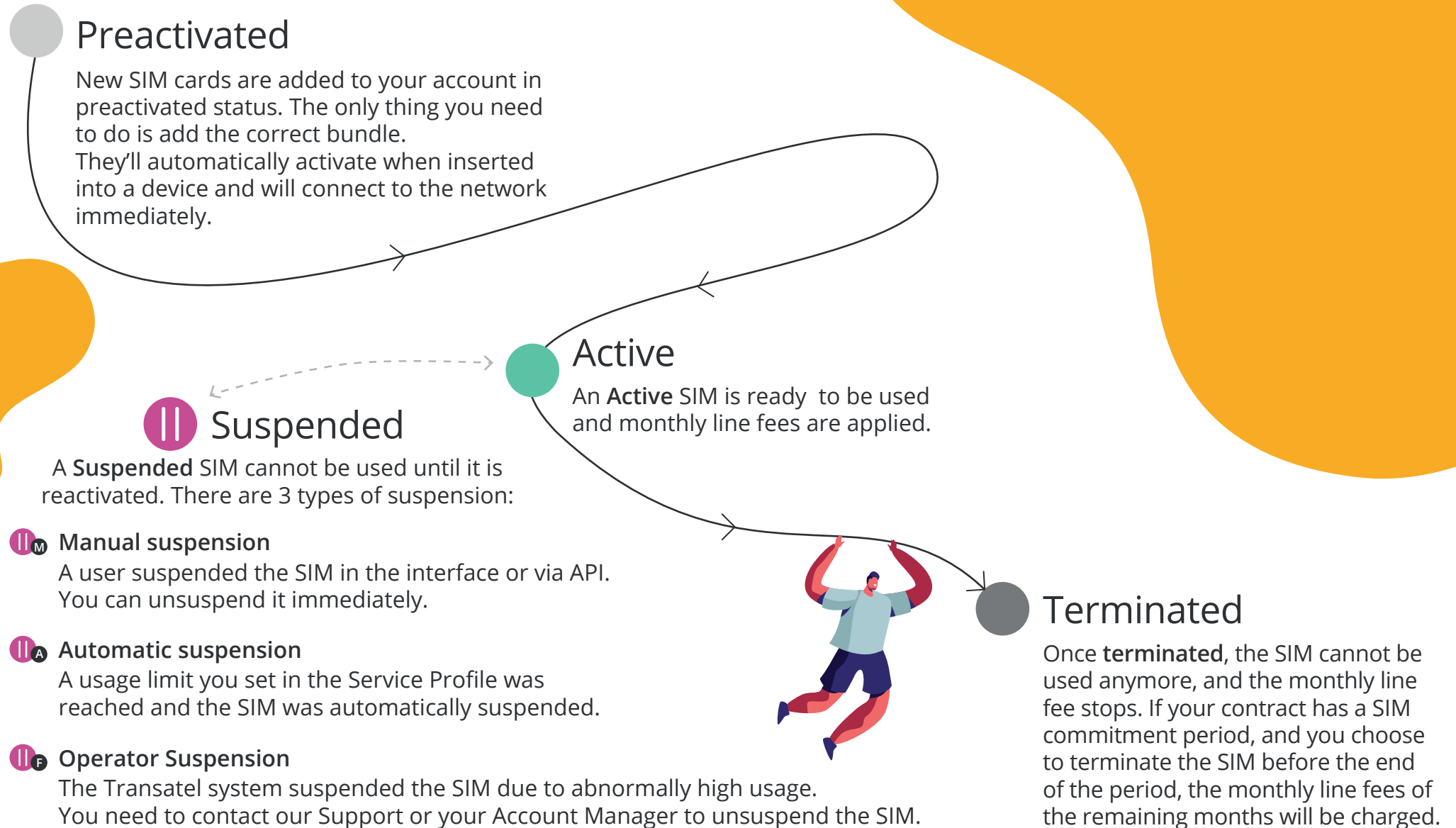
In this Quick Start Guide you will learn:

- 1# What are the SIM statuses and how do they work
- 2# how to add a capped bundle to your SIM
- 3# How to check your account's prepaid status

Let's get started!



1# What the SIM statuses, and how do they work?



2# How to add a capped bundle to a SIM

To add a capped bundle, go to the detailed SIM view of the SIM, and go to the **Plans & Options** tab.

Line/Subscriber Usage **Plans and options** Configured services Log

One-Off bundles (0)

Recurring bundles (0)

You have the choice to add either a **One Off bundle** or a **Recurring bundle**. Click on **Add** button for the type of bundle you want to add.

The catalogue of bundles will appear. Select:

- 1 The payment method: **Monthly invoice**
- 2 The desired bundle
- 3 Then click on **Apply**

ADD A BUNDLE

Payment methods

Subscriber wallet

No payment

Monthly invoice

Select bundle

Bundle	Price	Description	Favourites
<input checked="" type="radio"/> MWC_STACK_	-	-	<input type="heart"/>

When does the bundle start?

If your SIM is active, the bundle starts immediately.

If your SIM is still in preactivated status, the bundle will activate when the SIM first attaches to the network

Your added bundle will appear shortly in the inventory, and in the **Check-up** tab as well.

Bundle	Status	Type	Balance	Data	Calls	SMS	Activated on	Next renewal	Expires on
> MWC_STACK_	Active	RBRP	-	4.81 GB			11/17/2020 17:07:54+01:00	02/17/2021 17:07:54+01:00	-

Subscriber balance
On 02/16/2021 at 14:08:50+01:00

COS: WW_TSL_MWC_REF_COS_BUNDLE

1 plan - last subscribed:
Recurring bundles / MWC_STACK_

4.81 GB remaining / 10 GB

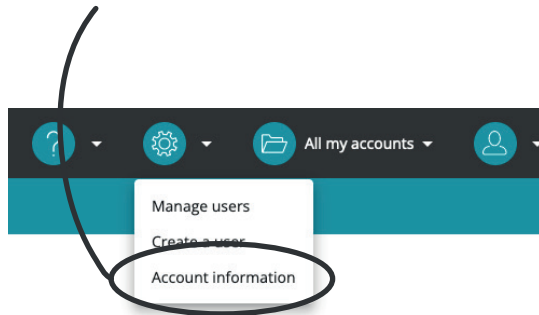
PLANS AND OPTIONS USAGE

3# How to check your prepaid account balance

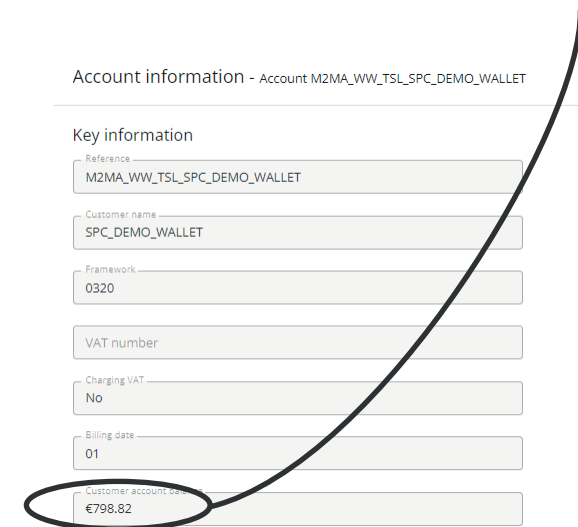
In the Service Provider Connect offer, you are able to add data plans to your SIMs as long as your account has enough prepaid credit.



Step ① In the interface, click on the "Admin menu" and go to "Account information"



Step ② Your account's balance is displayed in the last field of the "Key information" section, "Customers account balance":



Need to recharge your account? Make a wire transfer to the account.